



STUDENT TECHNOLOGY SERVICES



TECHNOLOGY RESOURCES



MICROSOFT TEAMS

Provides a secure workspace where team members can contribute any time, from any device with messaging, file sharing, screen sharing, video meetings, calling, and more.



MICROSOFT 365 APPS FOR ENTERPRISE

Every student may install the latest version of Microsoft 365 apps on up to five devices at no cost.



ONEDRIVE

A service of Microsoft 365 that provides cloud-based storage to store George Mason-related files, making it easy to collaborate from anywhere and from multiple devices.



ZOOM

A cloud-based web conferencing tool for video and audio conferencing, collaboration, chat, and webinars across mobile devices, desktops, telephones, and room systems. Available at gmu.zoom.us.



VIRTUAL LAB

The virtual lab remotely delivers specialized software through the internet, regardless of your physical location or the time of day. Access software in a safe computing environment without purchasing or installing it on your personal device.



WEB HOSTING

Free, secure, reliable web hosting is available to students and student organizations. George Mason provides 20 MB for personal web space on mason.gmu.edu.

NETWORK & TELECOMMUNICATIONS

CABLE TELEVISION

Residence halls are provided with cable service via the IPTV Stream2 App. With Stream2, students can watch their favorite shows and sports on several devices, including laptops, Smart TV's (via Roku, Amazon Fire TV Sticks, Apple TV), and mobile devices.

DEVICE REGISTRATION

ITS recommends students configure their wired and wireless network devices for 802.1x authentication. Some electronic devices - gaming, consoles, printers, smart TVs - are not 802.1x capable and require alternative authentication. To solve this, students may register up to five devices for network access at mydevices.gmu.edu.

EDUROAM

eduroam is the preferred network for academic and administrative use. It is an encrypted Wi-Fi network open to all guests who are members of the eduroam federation. A listing of participating institutions can be found at eduroam.org.

GUEST NETWORK

Guests of students may self-register for internet access over George Mason's wireless networks. Guest accounts are active for seven days and supported on three concurrently connected devices. Visit guestwifi.gmu.edu.

STUDENT EMAIL

Office 365 is the official email and calendar system for students. An account is automatically established for each student upon admission. Once your account is set up, log in through the email login page (mail.gmu.edu).

TWO-FACTOR AUTHENTICATION

Two-Factor Authentication (2FA) is required for students. George Mason uses Duo Security to deliver 2FA when accessing websites and applications. This second layer of protection makes personal information less vulnerable. Visit 2fa.gmu.edu.

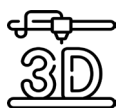
WIRED NETWORK

Wired network access is provided in every campus facility. Access to the wired network is provided by active jacks in lab facilities, classrooms, student residences, and public spaces.





MEDIA RESOURCES



TH3 BUILD

Th3 Build is a collaborative space in the CLUB to explore, experiment, and create using the latest immersive technology: 3D design and printing, virtual reality, augmented reality, and 360° spherical video and photography production.



VIDEO EDITING

Editing stations are available for post-production work. Edit, create, and export videos using STAR Lab resources.



AUDIO EDITING

Record, edit, and dub audio using the STAR Lab production facility. The STAR Lab offers current technologies to help professionally produce projects.



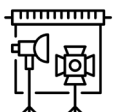
SOUND SPACE

The sound space located in the CLUB contains special equipment, including microphones, special audio adapters, Camtasia Studio and Audacity software, and soundproofing for an ideal environment to record voice or edit audio.



VIDEO PRODUCTION STUDIO

A small production studio space is available in the STAR Lab to complete video production projects, including a green screen, three studio cameras, a teleprompter, and more.



VIDEO PRODUCTION EQUIPMENT CHECKOUT

High-end video production equipment is available for checkout through the STAR Lab including video cameras, audio recorders, microphones, and more.

BLACKBOARD LEARN

Blackboard is a web-based Learning Management System (LMS) used to deliver online or web-enhanced courses. Blackboard provides a secure login system and tools to facilitate participation in both traditional and online courses. Some tools include discussion forums, text-based and real-time chat, a secure course grade book, and quizzes and exams.

CANVAS TRANSITION

George Mason is transitioning to the Learning Management System, **Canvas**, which will be implemented starting Fall 2024. To learn more about Canvas and this transition, please visit lms.gmu.edu.

TECHNOLOGY LABS

COLLABORATIVE LEARNING HUB (CLUB)

Fairfax

Johnson Center, Room 311

COMPUTER LABS

MasonSquare

Founders Hall, Room 211

Fairfax

Innovation Hall, Room 301

Johnson Center, Room 342

Science & Technology

Katherine G. Johnson Hall, Room 250

STAR LAB

Fairfax

Johnson Center, Room 229

GAME DESIGN LAB

Fairfax

Johnson Center, Room 229

To report a problem, including trouble connecting to George Mason's Wi-Fi, please call the ITS Support Center at **703-993-8870**.



HELP & SUPPORT RESOURCES



GETTING STARTED

We've put together an online Getting Started guide to get you up and running as quickly as possible here at George Mason. Scan this QR code or visit its.gmu.edu/get-started.



RESIDENT STUDENTS

Apogee is George Mason's service provider for Wi-Fi, wired, and cable access in the Residence Halls. Please see gmua.apogee.us for setup information and to get support.



ITS KNOWLEDGE BASE

Search the ITS knowledge base for how-to articles and FAQ's:
its.gmu.edu/knowledge-base.



PATRIOT WEB

Students can visit patriotweb.gmu.edu to:

- Check registration status
- Register for, change, and drop classes
- Display class schedules
- Order transcripts



ITS SUPPORT CENTER

The ITS Support Center, located in Innovation Hall, Room 226, serves as the central point of contact for the university community for requesting IT support or information. Visit its.gmu.edu for information on available services and support.